



Oso Internet Solutions

The FCC Lifeline Program Customer Consent Form

What is the Lifeline Program?

The Lifeline Program is a government program funded by the FCC to help offset the cost of both broadband and voice services for those eligible. The program gives a discount that helps households better afford 21st century broadband and the access it provides to jobs, healthcare, and educational resources.

The program will provide a discount of up to \$9.25 per month towards broadband and voice services for eligible households and up to \$34.25 per month for eligible households on Tribal lands.

What if I already have ACP?

This benefit is *in addition to* the Affordable Connectivity Program (ACP) discount program and will provide an additional discount of up to \$30 per month towards broadband services for eligible household and up to \$75 per month for eligible households on Tribal lands.

Who will qualify for the Lifeline funds?

A household is eligible if one member of the household meets at least one of the criteria below *and* provides required documentation:

- Has an income that is at or below 200% of the federal poverty guidelines.
- Is approved to receive benefits under the free and reduced-price school lunch program or the school breakfast program, including through the USDA Community Eligibility Provisions.
- Received a Federal Pell Grant during the current award year.
- Participates in certain assistance programs, such as SNAP, Medicaid, Federal Public Housing Assistance, SSI, WIC, or Lifeline.
- Participates in Tribal specific programs such as Bureau of Indian Affairs General Assistance, Tribal TANF, or Food Distribution Program on Indian Reservations.

Eligible Plans, Speed, & Monthly Cost

Name of Eligible Plans	Speed	Monthly Cost (discount <i>not</i> reflected)
Lifeline & ACP Plan – Fixed Wireless	25 Mbps Down / 25 Mbps Up	\$110.00
Lifeline & ACP Plan – Fiber	1Gb Down / 1Gb Up	\$110.00

Price above does not include either the Lifeline or ACP discount. No data caps. No minute caps.

I, _____ understand the following:
(Print first and last name)

- By applying to this program, I consent to Oso Internet Solutions terms and conditions.
- This is a U.S. government program that reduces my internet bill.
- This is a government funded program with an unknown ending date. Upon its conclusion, I will have the option to continue to receive service subject to Oso Internet Solutions regular rates, term, and conditions.
- This program is limited to one per household. A household is defined as anyone living at the same address who shares income and household expenses.
- This program is non-transferable to any other individual or household.
- I may choose to participate in the Lifeline or Affordable Connectivity Program from any service provider.
- I may transfer the Lifeline and Affordable Connectivity Program to another provider at any time during this program.
- I allow Oso Internet Solutions to transmit my information to the National Lifeline Accountability Database to enroll into the Lifeline and/or Affordable Connectivity Program.
- At the conclusion of this program, the last month's discount may be reduced based on availability of funds, as determined by the FCC.
- I can continue to participate in the Lifeline Program without enrolling in the Affordable Connectivity Program.
- I may have to recertify my Lifeline and Affordable Connectivity Program eligibility every year and should respond to any requests from either the National Verifier's or other Lifeline administrator to recertify eligibility.
- If required, and I fail to recertify eligibility, I may be de-enrolled from the Lifeline and/or the Affordable Connectivity Program.
- In accordance with the New and Emerging Technologies 911 Improvement Act of 2008 (NET 911 Act), Oso Internet Solutions is required to provide E911 services. This consent form serves as an affirmative acknowledgement that under certain circumstances such as power outages, internet connection failure, network congestion, etc. E911 may not be available or may be limited.

Signature

Date